# **SERVICE GUARANTEE**

Our staff is courteous and sympathetic.

Our facilities are comfortable and spotless.

Our services are handled with dignity and respect.

If you are not **completely satisfied** with any of our professional services or facilities, you will not be charged for that service.

# GREATER LITTLE ROCK'S ONLY ON-SITE CREMATION CENTER

"Your loved one never leaves our care."

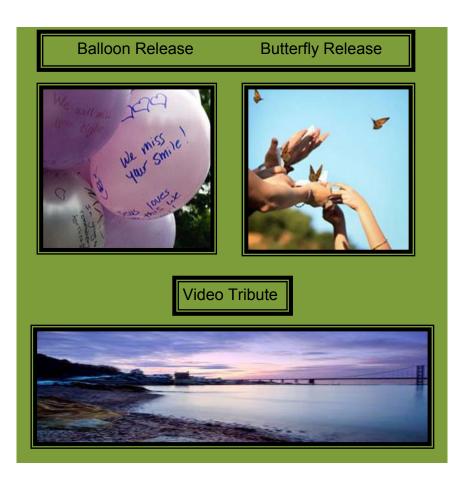




# SERVICE AND PRODUCT SELECTION GUIDE



501-778-7100 | SmithFamilyCares.com



We impose a surcharge on credit cards of 2.00% which is not greater than our cost of acceptance. There is no surcharge for debit card use with pin entered.

# **Payment Policy**

At Smith-Benton Funeral Home, every effort will be made to accommodate you with a method of payment responsive to your personal situation.

# Our options for payment are: - Payment by cash or check. - Assignment of a valid life insurance policy.

- Use of any major credit card.
- Pre-arrangement or burial insurance.

It is the policy of our company for these arrangements to be handled at the arrangement conference or no later than 24 hours prior to the service.

## MISSION AND CORE VALUES

## Mission

Celebrating Life through unique and personalized services with love and excellence to foster healing.

## **Core Values**

#### **Celebrate Life**

Every life deserves to be celebrated!

## Community

We are integral in our community and will give back to the community.

## **Family**

We are owned by the Smith Family, working together as a family, serving individual families.

## Integrity

What we do when no one is looking is as important as how we perform in front of families.

#### **Pursue Excellence**

We will pursue excellence in all that we do and never be satisfied that we have arrived.

#### **Teamwork**

We all serve different roles functioning as one body.

## **NOTES**

# **GENERAL PRICE LIST**

Effective: February 1, 2018

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask, we will explain in writing on the statement we provide describing the funeral goods and services you selected.

Prices are for our normal operational week, Monday through Saturday. Sales tax is applied at the legal rate set by state and local law. The tax is computed based upon the value of the tangible property of the funeral. Unless otherwise indicated the prices shown upon this price list do not include these taxes.

#### FOR THOSE DESIRING ITEMIZED PRICING

#### Minimum services of funeral director and staff: \$1000.00

- Black and white service bulletins (100 count) .....

Our fee for the services of funeral director and staff includes, but is not limited to, staff to respond to initial request for service, arrangement conference with family, arrangement of funeral, preparation and filing of necessary authorizations and permits, recording vital statistics, preparation and placement of obituary notices, staff assistance prior to, during, and following the funeral, e.g. cemetery, crematory, and others.

This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials and forwarding or receiving remains.)

#### Embalming: \$600

Except in certain special cases, embalming is not required by law. Embalming may be necessary; however, if you select certain funeral arrangements such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

Other preparation of the body\$100	0
Use of facilities and staff for funeral ceremony in chapel or church\$750	
Use of facilities and staff for memorial service\$450	0
Use of staff for graveside service	_
Use of facilities and staff for stateroom or visitation\$550	
Use of facilities and staff for reception or meal\$450	0
Transfer of remains to funeral home\$250	0
Hearse\$250	0
Limousine\$150	
Service Utility Van\$100	0
Additional per mile charge for all vehicles utilized for service outside	
50 mile radius of the funeral home\$2.00 per mile	е
Stationary Package and Online listing of obituary:	
Includes register book, thank you cards, online listing of obit with guest registry, and	
choice of color or black and white service bulletins as follows:	
- Color service bulletins (100 count)\$200	0

- Additional color service bulletins \$.75 each . . Additional black and white .. \$.35 each

Caskets are available from\$1,430 to 29,000	
A complete casket price list will be provided at the funeral home.	
Outer burial containers are available from\$1,050 to \$18,000	
A complete outer burial container price list will be provided at the funeral home.	
Urns are available from\$75 to \$1,325	
Forwarding of deceased to another funeral home\$1,590	
This charge includes removal of the deceased, basic services of funeral director	
and staff, embalming, use of facilities for care and custody, local transportation,	
(excluding shipping charges) and required transfer container.	
Receiving of deceased from another funeral home\$1050	
This charge includes local transfer of the deceased to the funeral home within 25 miles, bas	sic
services of funeral director and staff, use of facilities for care and custody (excluding	
visitation, ceremony, and hearse).	
Direct cremation - No service, no viewing\$995	
Our charge for direct cremation (no ceremony) includes removal and transfer of deceased t	0
funeral home, basic services of funeral director, staff, and equipment, necessary	
authorizations and permits, transportation to crematory and cremation fee.	
If you want to arrange a direct cremation, you can use an alternative container.	
Alternative containers encase the body and can be made of materials like	
fiberboard or composition materials (with or without an outside covering).	
The containers we provide are made of cardboard.	
Direct cremation with purchaser provided container\$995	
Direct cremation with alternative container \$995	
Immediate burial (No ceremony, No viewing) available from	
Our charge for immediate burial (no ceremony, no visitation) includes removal and transfer	
of deceased to funeral home, basic services of funeral director and staff, necessary	
authorization and permits, and hearse to local cemetery.	
Immediate burial with purchaser provided casket	
Immediate burial with Copper Hammertone casket\$2,840	

#### OTHER GOODS AND SERVICES THAT MAY BECOME PART OF A FUNERAL

Combination shipping casket and air tray	\$190
Equipment for rural cemetery set up	
Police Escort	
Grave opening fees	\$350 and up
Paid obituary notices	
Video Tribute (includes 30 photos and \$3.00 for each additional photo)	\$150 and up
Wooden Flag Case	\$50
Military Casket Panel	\$225
Other items including, but not limited to, flowers, death certificates and	
cemetery fees, etc	Variable
Storage Fee first 5 days are at no cost: additional days a	re \$50.00 per day

# INFANT AND CHILDREN'S PRICING

Effective: October 17, 2017

## Infant - Graveside Service Only: \$585

#### (includes a 21" casket)

If the family would like to add additional services, they will be applied at a rate of 50% of the published price in the General Price List.

## **Child/ Youth Service**

#### (requires a 2.6 foot to 5.6 foot size casket)

The *child* /youth service includes any of the services selected by the purchaser from among those found on the General Price List. The price for these services will be applied at the rate of 50% of the published price in the General Price List. This does not include the casket or vault. See casket prices below.

## **CHILDREN AND INFANT CASKETS**

The following caskets are normally available from our supplier(s) within 24 hours notice. We do not generally inventory this type of casket.

2-0 McCord, combination casket/vault, golden frost, white interior,	\$585
2-6 McCord, combination casket/vault, golden frost, white interior,	\$660
3-6 20 gauge steel, white or blue	\$1,245
4-6 20 gauge steel, white or blue	\$1,295
5-6 20 gauge steel, white or blue	\$1,350



A Rose

Hold the rose as a symbol of excellence, quality, and remembrance.

Find it a seed of comfort.

Its beauty and aroma gives assurance that God's creation represents a new day.

# **KEEPSAKE URN PRICE LIST**

Effective: October 17, 2017

The following constitutes our standard offering of miniature urns usually used to divide ashes.

#### **Premium Urns**

Sun Rays Cultured Stone Keepsake	\$129
Disk Marbled Urn	\$129
Round Marbled Urn	\$129
Solid Marble Urns (Royal, Imperial, or Maiestic)	\$129

#### Classic Urns

Golden Scarlet	\$69
Platinum Engraved	\$69
Black Elite	
Pewter or Gold Chalice	
Traditional Mother of Pearl	\$69
Contempa	\$69
Wood Keepsake Heart	\$79
Brass Keepsake Hearts (any design)	





# **Traditional Funeral Service: \$3,500**

## This service includes:

- Removal and transfer of body (50 mile radius of funeral home)
- Embalming and other preparation
- Minimum services of funeral director and staff
- Facilities and staff for funeral ceremony
- Facilities and staff for use of stateroom or visitation
- Staff for committal service at cemetery
- Hearse
- Service / Utility Vehicle
- Casket and outer burial receptacle are additional

# **Enhanced Funeral Service: \$4,300**

#### This service includes:

- Removal and transfer of body (50 mile radius of funeral home)
- Embalming and other preparation
- Minimum services of funeral director and staff
- Facilities and staff for funeral ceremony
- Facilities and staff for use of stateroom or visitation
- Staff for committal service at cemetery
- Hearse
- Service / Utility Vehicle
- Full color stationary package with 100 color bulletins
- Video tribute
- Reception
- Casket and outer burial receptacle are additional



# Durial Daaltagaa

Buriai Packages:
Platinum Package:\$15,040
This package includes: Without Vault \$12,540  -Removal and transfer of body (50 mile radius of funeral home) -Embalming and other preparation -Minimum services of funeral director and staff -Facilities and staff for funeral ceremony -Facilities and staff for use of stateroom or visitation -Staff for committal service at cemetery -Hearse -Limo -Service / Utility Vehicle -Full color stationary package with 100 color bulletins -Video tribute -Light Reception -Balloon Release -Casket choice of: Navere Mahogany, Morgan Cherry, Carlyle Copper, or Princeton Brushed Copper -Stainless Steel Vault
Deluxe Package:\$10,855
This package includes: Without Vault \$9,640  -Removal and transfer of body (50 mile radius of funeral home) -Embalming and other preparation -Minimum services of funeral director and staff -Facilities and staff for funeral ceremony -Facilities and staff for use of stateroom or visitation -Staff for committal service at cemetery -Hearse -Service / Utility Vehicle -Full color stationary package with 100 color bulletins -Video tribute -Light Reception -Casket choice of: Spanish Oak, Southern Pecan, Blue Brushed, or Brushed Hyacinth -Continental Vault
Standard Package:\$9,545
This package includes: Without Vault  -Removal and transfer of body (50 mile radius of funeral home) -Embalming and other preparation -Minimum services of funeral director and staff -Facilities and staff for funeral ceremony -Facilities and staff for use of stateroom or visitation -Staff for committal service at cemetery -Hearse -Service / Utility Vehicle -Full color stationary package with 150 color bulletins

-Casket choice of: Jackson Oak, Marvel Ash, Winter Bloom, or Midnight Blue

-Video tribute

-Continental Vault

# **URN PRICE LIST**

Effective: October 17, 2017

The following constitutes our standard offering of urns. Feel free to choose from any of the varied, additional offering you will find in our product selection store.

#### **Premium Urns**

Premium oms	
US Flag with Eagle	\$395
Sun Rays Cultured Stone	\$349
Disk Marbled Urn	
Round Marbled Urn	
Eco Sphere (Earth, Sand, or Salt)	
Solid Marble Urns (Royal, Imperial, or Majestic)	\$295
ona marbio orno (rojar, miporar, or majostro)	4270
Oles et allema	
Classic Urns Classic Urns	
Golden Scarlet	\$195
Platinum Engraved	\$195
Black Elite	\$195
Pewter or Gold Chalice	\$195
Traditional Mother of Pearl	\$195
Contempa	
Classic Pewter or Gold with Stripes	
Black and Gold	
DIGON CITIC COTO	
Tue dition of these	
Traditional Urns	
Black Engraved	
Mother of Pearl	\$195
Satin Gold	\$195
Blue or Pink Going Home Birds	\$195
Camouflage	
Sheet Bronze Urn	
Natural Earth	\$195
The Crescent Marble Urn	
Porcelain Urn	
Large Photo Urn	
Large i note of it	\$175
We add the	
Wood Urns	
The Presidential	\$295
The Marquis	\$195
The Colonial	\$195
Memory Chest	\$195
The Belmont	
The Statesman	
LIDAL DUDLAL VALUETO	
URN BURIAL VAULTS	
The Ultimate, The Superior, or The Crowne	\$199
The Millennium	
	<b>+</b> ,

# **CREMATION OPTIONS**

Effective: February 1, 2018

## **Cremation Packages**

For All Cremation Packages that include a discount, the discount does not apply if the package is changed.

#### Funeral Cremation Tribute (Public viewing): \$4,180

In addition to the direct cremation package, this arrangement includes embalming, other preparation of the deceased, visitation, funeral ceremony, light reception, color stationary package, hearse, utility van, and ceremonial casket.

\*\*Urn is not included\*\*

## Memorial Cremation Tribute (No public viewing): \$2,695

In addition to the direct cremation package, this arrangement includes a visitation, funeral ceremony, light reception, hearse, utility van, color stationary package, and minimum cremation container. \*\*Urn is not included\*\*

#### Cremation Tribute (No public viewing): \$2,095

In addition to the direct cremation package, this arrangement includes a visitation or memorial service, light reception, color stationary package, utility van, and minimum cremation container. \*\*Urn is not included\*\*

## Direct Cremation (No Ceremony, No Viewing): \$995

This package includes transfer of the deceased to the funeral home and crematory, basic services of funeral director and staff, necessary authorizations and permits, minimum cremation container, and cremation fee. \*\*Urn is not included\*\*

ASK US ABOUT ENGRAVING, ADDING CLIP ART AND PHOTOS TO OUR URNS.

		\$8.43!
This package includes: -Removal and transfer of bo -Embalming and other prepa -Minimum services of funera -Facilities and staff for funera -Facilities and staff for use of	Without Vault \$7,220  dy (50 mile radius of funeral home) aration al director and staff ral ceremony of stateroom or visitation	
-Staff for committal service a -Hearse -Service / Utility Vehicle -Full color stationary packag -Video tribute	•	
-Light Reception	se, Dark Copper, Alpine White, or Phoenix Poplar	
Veterans Packaç	je:	\$11,30!
	Without Vault \$8,555  ody (50 mile radius of funeral home)	
-Embalming and other prepa -Minimum services of funera -Facilities and staff for funer -Facilities and staff for use of -Staff for committal service a -Military honors at competent	al director and staff al ceremony of stateroom or visitation at cemetery	
-Minimum services of funera -Facilities and staff for funer -Facilities and staff for use of	al director and staff al ceremony of stateroom or visitation at cemetery	

#### This package includes:

- -1 plot at Smith-Rosemont Cemetery, including Open/Closing of the Grave
- -Removal and transfer of body (50 mile radius of funeral home)
- -Embalming and other preparation
- -Minimum services of funeral director and staff
- -Facilities and staff for funeral ceremony
- -Facilities and staff for use of stateroom or visitation
- -Staff for committal service at cemetery
- -Hearse
- -Service / Utility Vehicle
- -Full color stationary package with 100 color bulletins
- -Light Reception
- -Casket Choice of: Atwater Blue, Fallbrook Silver, Dunham White, Lansing Copper
- -Grave Liner

# **CASKET PRICE LIST**

Effective: October 17, 2017

MATERIAL	NAME	INTERIOR	PRICE
WOOD			
Walnut	Diplomat	Velvet	\$ 7,990
Cherry	Morgan	Velvet	\$ 7,990
Mahogany	Navare	Velvet	\$ 7,990
Cherry	Gatewood	Velvet	\$ 6,670
Oak	Dover	Velvet	\$ 5,990
Oak	Hearthside	Satin	\$ 5,340
Maple	Mercer	Crepe	\$ 5,390
Pecan	Sovereign Pecan	Satin	\$ 5,340
Poplar	Magnolia Manchester	Eyelet	\$ 4,670
Poplar	Dakota	Basketweave	\$ 3,870
Pine	Adirondack Pine	Satin	\$ 3,390
Ash	Marval Ash	Crepe	\$ 4,030
Oak/Veneer	Jackson	Satin	\$ 4,030
Poplar	Lakeview Poplar	Satin	\$ 2,990
Poplar/Veneer	Eclipse	Satin	\$ 1,915
METAL			
48 oz. Bronze	Regal Brushed	Velvet	\$14,540
32 oz. Copper	Princeton Brushed	Velvet	\$ 7,990
32 oz. Copper	Carlyle	Velvet	\$ 7,990
Stainless Steel	Silver Pearl Brushed	Velvet	\$ 5,900
Stainless Steel	Brushed Hyacinth	Velvet	\$ 5,340
Stainless Steel	Blue Brushed	Velvet	\$ 5,340
18 Ga. Steel	Keystone Rollex Brushed	Basketweave	\$ 3,500
18 Ga. Steel	Midnight Blue	Crepe	\$ 4,030
18 Ga. Steel	Winter Bloom	Crepe	\$ 4,030
18 Ga. Steel	Meadow Merlot Brushed	Crepe	\$ 3,900
18 Ga. Steel	Butler	Crepe	\$ 2,990
18 Ga. Steel	Diamond Blue	Crepe	\$ 2,990
18 Ga. Steel	Gunmetal	Crepe	\$ 2,920
18 Ga. Steel	Coral Rose	Crepe	\$ 2,920
18 Ga. Steel	Alpine White	Crepe	\$ 2,920
20 Ga. Steel	Spencer Dark Gunmetal	Crepe	\$ 1,930
20 Ga. Steel (NG)	Redding Silver	Crepe	\$ 1,430

#### Warranties

Our funeral home makes no representations or warranties regarding certain caskets or outer burial containers. The only warranties, expressed or implied, granted in connection with goods sold with this funeral service are the written warranties, if any, extended by the manufacturers thereof. No other warranties and, specifically, no implied warranties of merchantability and fitness for a particular purpose are extended by the seller.

# **OUTER BURIAL CONTAINER PRICE LIST**

Effective: January 1, 2017

#### WILBERT CONCRETE VAULTS

Triune, Copper lined	\$ 4,350
Triune, Bronze lined	\$ 3,995
Triune, Stainless Steel lined	\$ 3,200
Venetian, Marbelon lined	\$ 1,995
Continental, Strentex lined	\$ 1,665
Monticello, Strentex lined	\$ 1,465

#### **BOXES/GRAVE LINERS**

Rough concrete grave liner/Vantage \$ 1,050

#### **CLARK STEEL VAULTS**

Solid Copper, 12 ga copper	\$16,000
Stainless Steel, 12 ga steel	\$ 7,500
Galvanized, 7 ga steel	\$ 2,990
Galvanized, 10 ga steel	\$ 2,590
Galvanized, 12 ga steel	\$ 1,950
Non-galvanized, 12 ga steel	\$ 1,550

#### **OVERSIZE VAULTS**

Venetian oversize	\$ 2,225
Non-galvanized, 12 ga steel oversize	\$ 2,350
Monticello oversize	\$ 1,650
Concrete box oversize	\$ 1,490

In most areas of the country, state and local law does not require that you buy a container to surround the casket in the grave. However, many cemeteries require that you have such a container, so that the grave will not sink in. Either a grave liner or a burial vault will satisfy these requirements. Wilbert may charge an additional \$200 for Saturday burials and \$400 for Sunday burials to vault and concrete grave liner prices.

## **CREMATION PRODUCTS**

#### CASKETS AND CONTAINERS

We offer a variety of combustible caskets and containers for cremation. The deceased is in the container during any viewing or funeral and the cremation process.

Simplicity Poplar with Interior lining	\$2,920
Oak Ceremonial with Interior lining	\$880
Woodlawn	\$1,240
Slip Cap	\$830
Minimum Cremation Container, no lining	